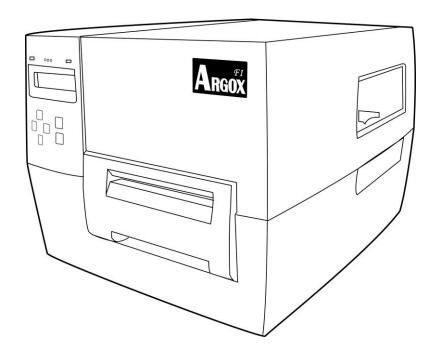
F1 User's Manual





Website: http://www.argox.com

V1.0-11-12-2017

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- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment into a different outlet on a different circuit.
- Consult the dealer or an experience Radio/TV technician for help.

This unit was tested with shielded cables on the peripheral devices. Shielded cables must be used with the unit to insure compliance. The user is cautioned that any changes or modifications not expressly approved by Argox Information Co., Ltd. could void the user's authority to operate the equipment.

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A LETTER TO OUR CUSTOMERS

Dear Customer,

Congratulations on selecting the Argox F Series label printer! You have made an excellent choice. This manual is intended to help you get to know your new printer. There are two parts: an operation guide and a technical reference. In the operation guide there are illustrations to help you quickly learn the functions and features of the printer. Information in greater detail is included in the latter chapters on troubleshooting, maintenance and technical reference. For your convenience much of this information is presented in table format. We hope you enjoy your new printer.

Sincerely,
Argox Information Co., Ltd.

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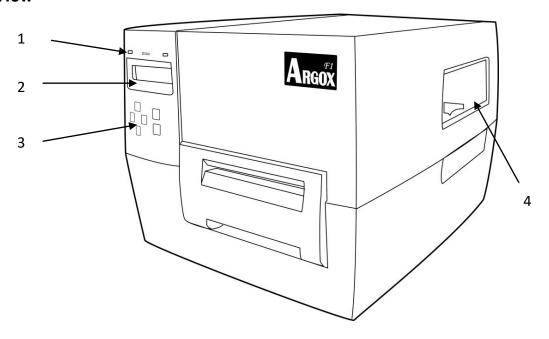
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INTRODUCTION

Congratulations on choosing the Argox F Series industrial barcode printer! This user's manual, which describes the F-Series printer, will help you get to know your new printer. This manual includes a guide to operating the printer as well as related information on maintenance, troubleshooting and technical reference.

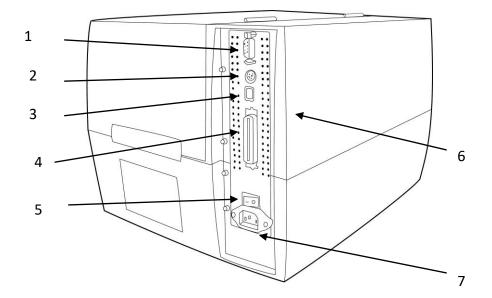
Printer Overview

Front View



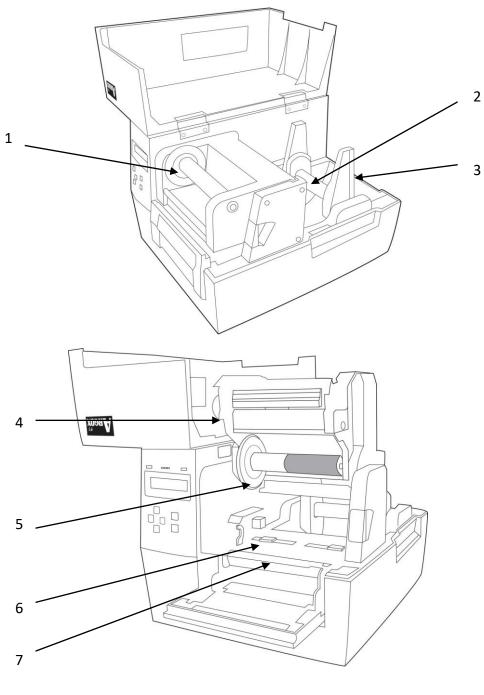
1	LED indicator
2	LCD display
3	Front panel buttons
4	Media door

Rear View



1	RS232 Serial Port
2	PS/2 Port
3	USB Port
4	Centronics Parallel Port
5	Power switch (O = Off, I = On)
6	Electronics cover
7	AC power connector

Interior View

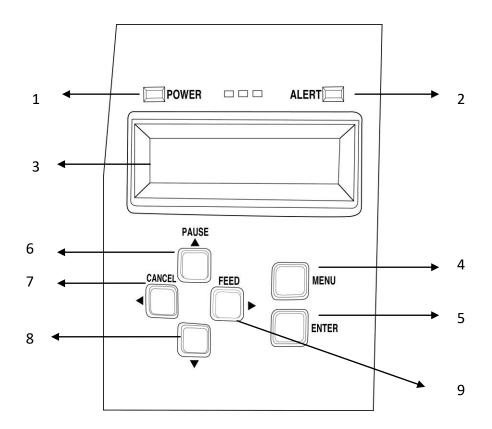


1	Ribbon take-up spindle
2	Media supply hanger
3	Media roll guide
4	Print head module
5	Ribbon supply spindle
6	Media guide
7	Platen roller

Control Panel

All controls and indicators are located on the control panel.

- The LCD shows the operation status and printer parameters.
- The control panel buttons are used to operate the printer and to set parameters.
- The LED indicators show the printer's operation status or indicate which control panel buttons are active.



r	
1	POWER light
2	ALERT light
3	LCD
4	MENU button
5	ENTER button
6	UP arrow or PAUSE button
7	LEFT arrow or CANCEL button
8	DOWN arrow button
9	RIGHT arrow or FEED button

Control Panel Buttons

The printer has six basic control buttons on the control panel. Some of these buttons also work as selection keys. The selectable modes and related functions of the printer key are detailed below.

Ready Mode

Button	Function / Description	
MENU	Enter and exit Setup mode.	
	Press for more than 5 seconds to	o enter special menu.
LEFT	The CANCEL key pauses printin	g.
Arrow/CANCEL	When printer has an error, press	the CANCEL key to
	return to ready mode after resolv	ring the problem.
RIGHT	The FEED key advances one lab	pel when the printer is
Arrow/FEED	in stand-by.	
UP	The PAUSE key temporarily susp	pends printing. Press
Arrow/PAUSE	CANCEL to resume printing.	

Setup Mode

Button	Function / Description	
ENTER	 The ENTER key selects the function, item, or 	
	displayed value.	
	 Save changes and exit Setup mode. 	
LEFT	 Scrolls the LCD to the previous parameter. 	
Arrow/CANCEL		
RIGHT	 Scrolls the LCD to the next parameter. 	
Arrow/FEED		
UP	 Increases the value. 	
Arrow/PAUSE	 Scrolls to the next option. 	
DOWN Arrow	Decreases the value.	
	 Scrolls to the previous option. 	

Control Panel Lights

Light	Status	Function / Description
POWER	On	The printer power is turned on.
	Off	The printer power is turned off.
AI FRT	Blinking	ALERT blinks when an error
ALEKI		occurs.

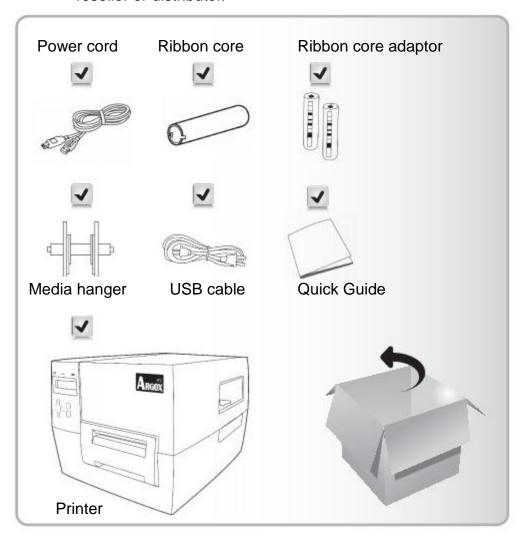
Printer Setup

Unpack and Inspect the Printer

After unpacking the box, check to make sure you have the following items.

- Printer
- Power cord
- An extra ribbon core
- Ribbon core adaptor
- Media hanger
- USB cable
- Quick Installation Guide

Note: If there are any items missing or damaged, please contact your reseller or distributor.



Placing the Printer

Before setting up and connecting the printer, please consider the following:

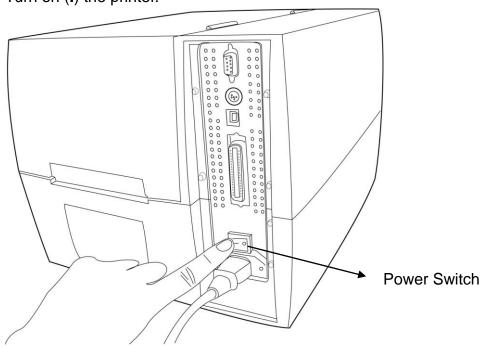
- Find a solid surface that is large and sturdy enough to accommodate the printer. Choices could include a table, countertop, desk, or cart.
- This printer is designed to function in a wide range of environmental and electrical conditions. Please make sure to clear the ground and isolate the power adapter from other electrical cables.
- Isolate the power cord from other electrical cables.

Warning! Do not operate the printer in an area where it might get wet.

Connecting the Printer to a Power Source

Connect the printer to a power source, as follows:

- 1. Make sure the power switch is in the off (**O**) position.
- 2. Plug one end of the power cord into the power jack on the back of the printer, and the other end of the cord into an AC electrical outlet.
- 3. Turn on (I) the printer.



Selecting a Communication Interface

This printer comes with a USB interface, a standard Centronics parallel interface, and a nine-pin Electronics Industries Association (EIA) RS-232 serial data interface.

USB Interface Requirements

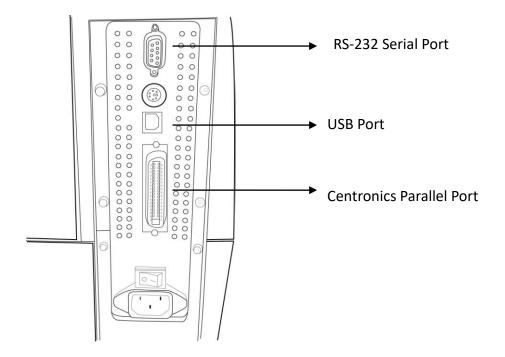
The Universal Serial Bus (USB) interface is compatible with your existing PC hardware. The USB's "plug and play" design makes installation easy. Multiple printers can share a single USB port/hub.

Centronics Parallel Interface Requirements

You can connect the printer to the host computer's parallel port using any standard Centronics cable. The required cable must have a standard 36-pin parallel connector on one end, which is plugged into the parallel port located on the back of the printer. The other end of the parallel interface cable connects to the printer connector at the host computer. For pin-out information, please refer to the Technical Reference in this manual.

Serial (RS-232) Interface Requirements

The required cable must have a nine-pin "D" type male connector on one end, which is plugged into the mating serial port located on the back of the printer. The other end of the cable connects to a serial port on the host computer. For technical and pin-out information, please refer to the Technical Reference in this manual.



Notes:

- 1. The Centronics port allows a much higher communication speed than the serial port.
- 2. The pin assignment of the cable used for this serial port is different than serial cables used for a PC. Please contact your local Argox reseller if you need this cable.

Communicating with the Printer

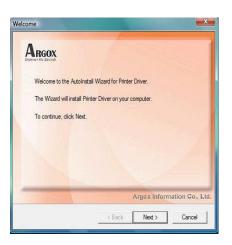
The bundled printer driver can be applied to all applications under Windows 98/2000/2003/Windows XP and Windows Vista. With this driver you can run any popular Windows software applications such as MS-Word and print to this printer.

Before installation

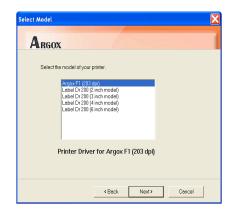
- 1. Check the contents of the driver to ensure it is completed.
- 2. Make a backup copy of the driver.

Installing the Driver (Label Dr.200)

- 1. Double click the driver file (Label Dr. 200) to execute in Windows.
- 2. Click "Next".



 Select a driver for your printer and click "Next".
 For F1, you should select Argox F1(203 dpi).



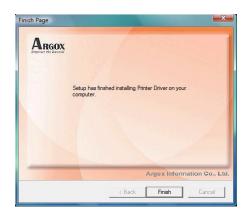
Select the port of the printer and click "Next".



When the related files have been copied to your system, click "Next".



After the installation is complete, click "Finish".



7. Click "Yes" to restart your computer.



Notes:

- 1. If you are updating the driver, make sure the previous version has been removed.
- If you install new bar code application software such as ArgoBar, LabelView or CodeSoft, you should activate the Label Dr. 200 driver and set it as the current printer driver.
- 3. If you install new bar code application software such as Bartender Ultra Lite, you should activate the seagull driver for Argox printers.

Installing the Printer Driver (Seagull Driver)

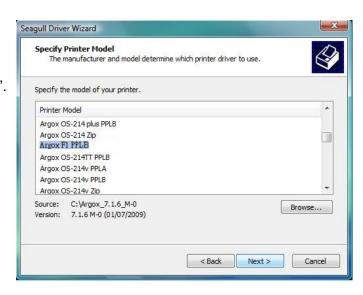
- Double click the driver file to execute in Windows.
- 2. Click "Next".



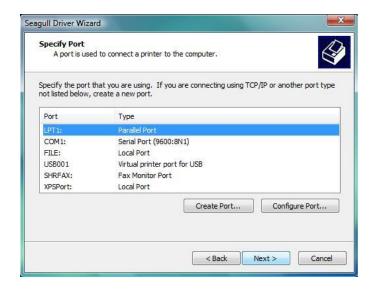
3. Select "Install printer drivers" and click "Next".



 Select a driver for your printer and click "Next" .
 Please select "Argox F1 PPLB".



Select the port of the printer and click "Next.



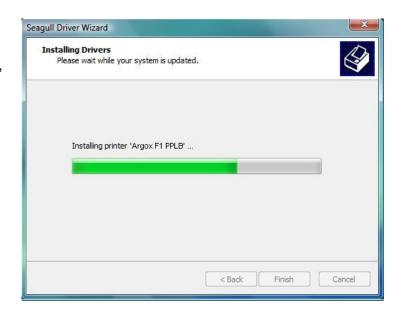
Enter a specify Printer Name"Argox F1 PPLB" and click "Next"



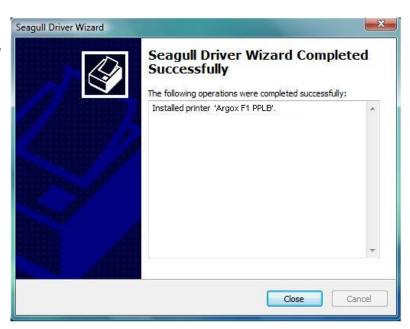
7. Click "Finish" to complete the installation.



 After the related files have been copied to your system, click "Finish"



After the installation is completed, click "Close"



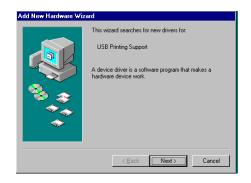
Notes:

- 4. If you are updating the driver, make sure you remove the previous version first.
- If you install new bar code application software such as ArgoBar, LabelView or CodeSoft, you should activate the Label Dr. 200 driver and set it as the current printer driver.
- 6. If you install new bar code application software such as Bartender Ultra Lite, you should activate the seagull driver for Argox printers.

Installing USB Driver (Windows 98 Only)

Note: Uninstall the printer driver before installing the USB driver.

- Connect the label printer to a computer with a USB cable.
- 2. Turn on the printer's power.
- The window "Add New Hardware Wizard" will pop, click "Next".



 Select "Search for the best driver for your device.
 (Recommended)", click "Next".



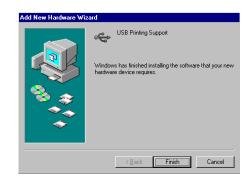
Select new driver location, Click" Next"



6. Click "Next"



7. Click "Finish"



8. Click "Next"



Note: After the USB driver is installed, you could refer to next page to install the printer driver.

Installing Printer Driver (Windows 98 Only)

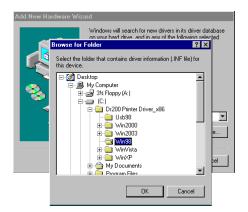
- Select" Search for the best driver for your device" (Recommended)".
- 10. Click" Next"



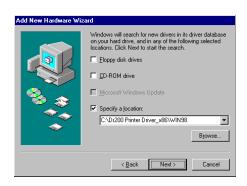
- 11. Select" Specify a location"
- Click" Browse" and chooseLabel Dr. 200 location.



- 13. Select" Win98"
- 14. Click" OK"



15. Click" Next"



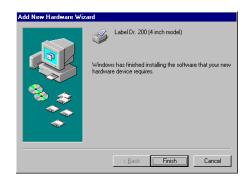
16. Click" Next"



17. Click" Finish"



18. Click" Finish"



19. Click" OK"



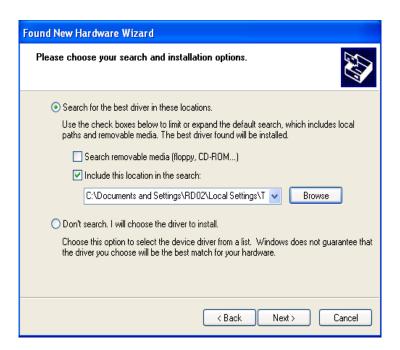
USB Plug and Play Function

Note: The printer driver needs to be installed with version 1.4.00 or later and support "USB Plug and Play" for Windows XP, Windows 2003 and Windows 2000.

- 1. Extract the PrinterDriver.exe to the fixed route. ("C:\Label Dr. 200", for example)
- 2. Connect the label printer to a computer with an USB cable.
- 3. Turn on the printer's power and the system will detect the device automatically.
- 4. Select "Install from a list or specific location (Advanced)", click "Next".



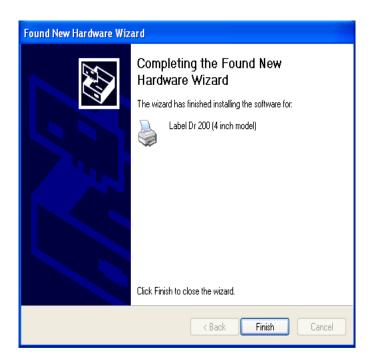
Select "Search for the best driver in these locations" and choose "Include this location in the search". Input the location of the printer driver, click "Next".



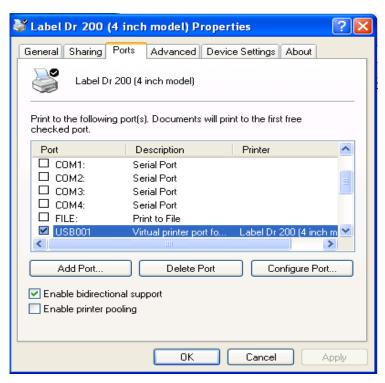
6. Select "Continue Anyway".



7. Click "Finish".



- 8. The Label Dr. 200 (4 inch model) printer is added in "Printers and Faxes".
- 9. Reboot the system.
- 10. The system assigns the USB port for Label Dr. 200 (4 inch model) printer.

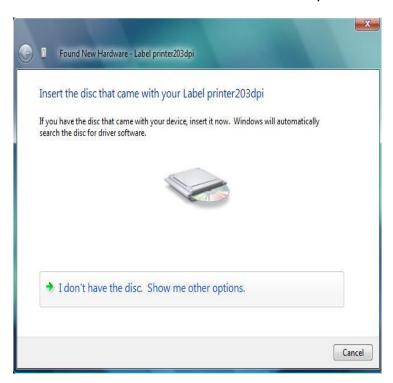


Installing the USB Driver in Windows Vista (Plug and Play)

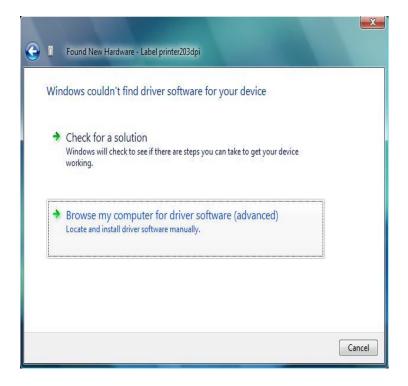
- 1. Extract the PrinterDriver.exe to the fixed route. ("C:\Label Dr. 200", for example)
- 2. Connect the label printer to a computer with an USB cable.
- 3. Turn on the printer's power and the system will detect the device automatically.
- 4. Select "Locate and install driver software (recommended)".
- 5. Pop the window "User access control" and click " Continue"



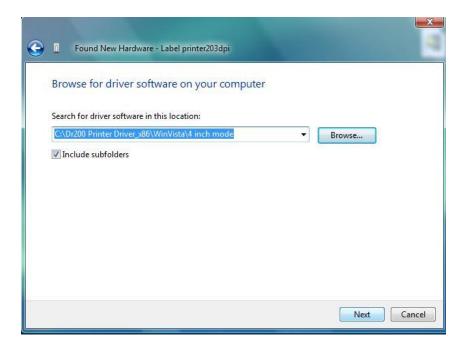
6. Select "I don't have the disk. Show me the other options."



7. Select "Browse my computer for driver software (advanced) ".



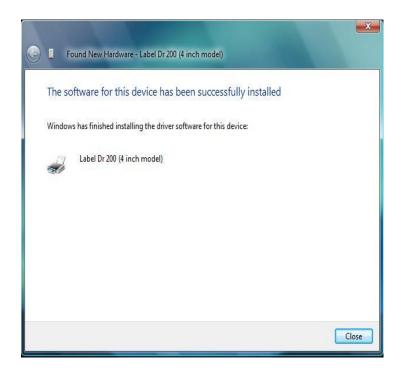
8. Input the location of printer driver. ("C:\Dr200 Printer Driver_ x86\Win Vista\4 inch mode", for example)



- 9. Select" Install this driver software anyway"
- 10. The related files start to copy to your system.



11. After the installation is complete, click "Close".



Operations

Loading a Ribbon

Note: The F-Series printer uses transfer thermal printing and the required ribbon is coated outside.

Lift the top cover and front access door to expose the media compartment.
 (Figure 1)

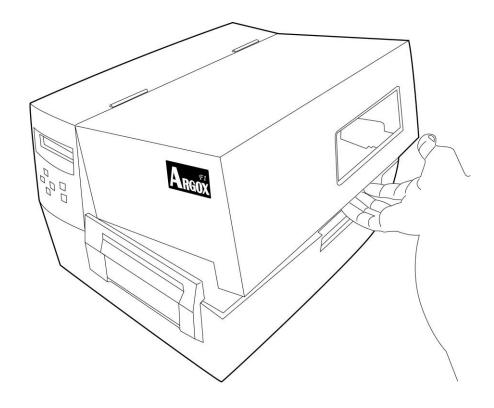
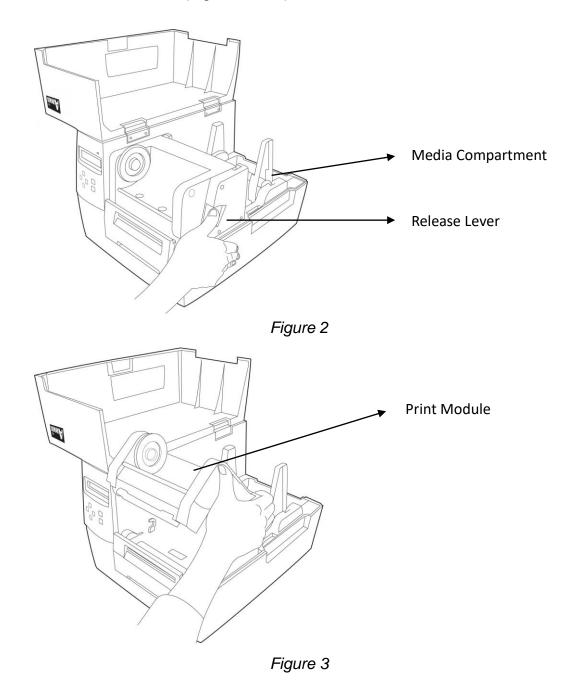


Figure 1

2. Unlatch the print head module by pushing the release lever on the right side toward the rear. (Figures 2 & 3)



- 3. Unwrap the ribbon roll pack and separate the ribbon roll and the bare core.
- 4. Attach the edge of the ribbon to the bare core and wind a little bit onto the core. (Figure 4 & 5)

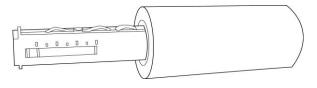


Figure 4

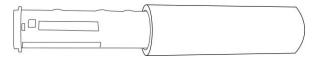
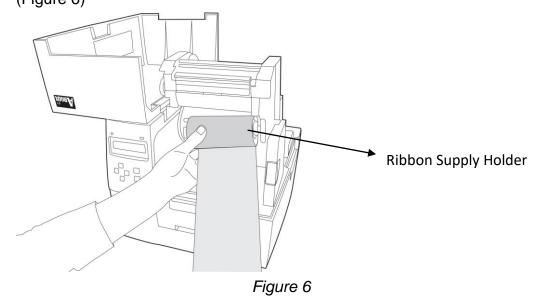


Figure 5

5. Insert the ribbon roll into the supply holder. First snap in the right side and then left side. Make sure the coating side of the ribbon is face down. (Figure 6)



6. Put the print head module down and insert the bare core into the pick-up holder. (Figure 7-1) First snap in the right side and then left side. (Figure 7-2)

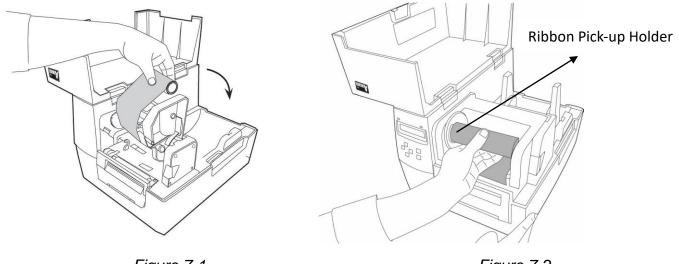


Figure 7-1 Figure 7-2

7. Turn the wheel of the print head module to ensure the ribbon is tightly wound. (Figure 8)

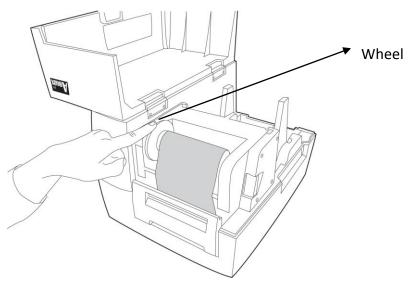


Figure 8

8. Press down the print head module firmly on both sides till you hear a snap. (Figure 9)

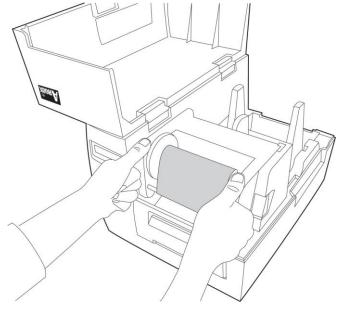


Figure 9

Loading Media

The F-Series printer offers three different loading modes: standard, peel-off, or with a cutter.

- Standard mode allows you to collect each label freely.
- Cutting mode automatically cuts the label after it prints.
- Peel-off mode peels backing material away from the label as it prints.
 After the label is removed, the next label prints.

Standard Mode

- 1. Lift the top cover and front access door to expose the media compartment.
- 2. According to media core inner size and load the media roll onto the media hanger. (Figure 10-1 and 10-2)

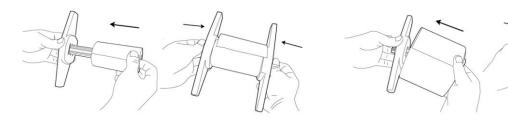
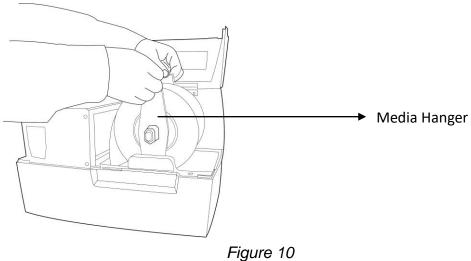


Figure 10-1 (1inch media core inner)

Figure 10-2 (3inch media core inner)

3. Click the media hanger back into the media compartment. (Figure 10-3)



- 4. Unlatch the print head module by pushing the release lever on the right side toward the rear.
- 5. Hold the print head module upward to let the media pass under it. Lead the media through the media guides with the other hand. Adjust the media guide to the media width by pushing the button located on the media guide. (Figure 11)

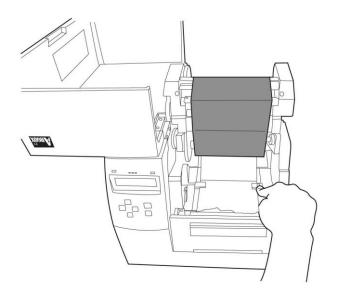


Figure 11

6. Lead the media over the platen roller. (Figure 12)

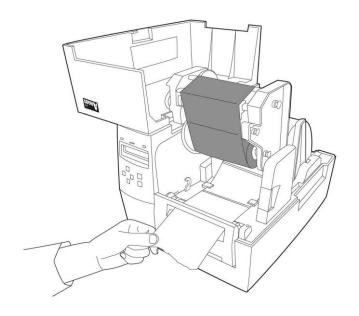


Figure 12

7. Close the print head module and then press it down firmly on both sides till you hear a snap. (Figure 13)

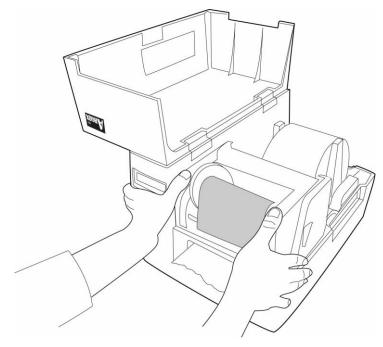


Figure 13

8. Close the top cover and press the FEED button if the printer is already on. (Figure 14)

Note: After the media is loaded, you could press FEED button to calibrate the media length.

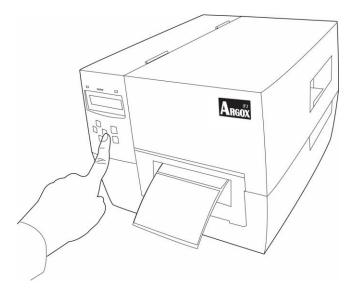


Figure 14

Cutting Mode

Note: For cutting mode you must first install the cutter—please refer to Appendix A.

Follow steps 1 to 6 in "Loading Media – Standard Mode" above and then continue with the steps below.

7. Thread the media over the platen roller, and then route the media through the slot of the cutter module. (Figure 15)

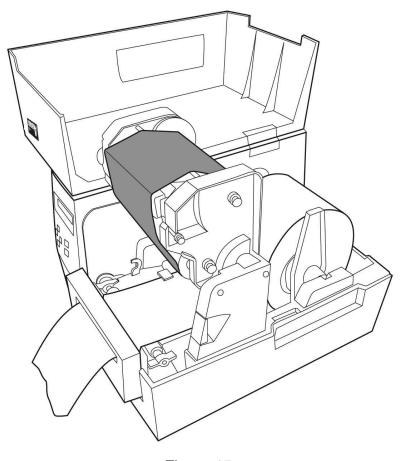


Figure 15

- 8. Press down the print head module firmly.
- 9. Turn on the printer or press the "FEED" button if the printer is already on. (Figure 16)

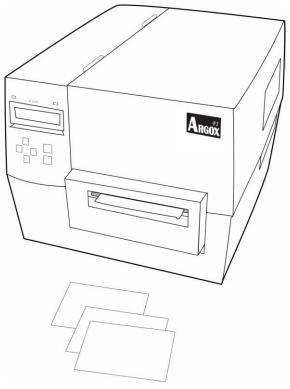


Figure 16

Note: The "FEED" button does not make the printer cut. For cutting to occur the panel setting must be properly enabled.

Peel Off Mode

Note: For Peel-off mode you must first install the dispenser kit. Please refer to Appendix B.

1. Open the peeler assembly. (Figure 17)

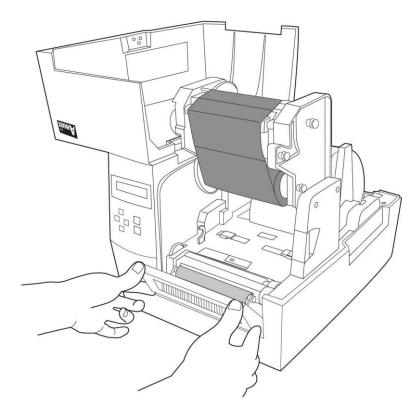


Figure 17

 Remove approximately 6-inches of labels from the backing paper. (Figure 18)

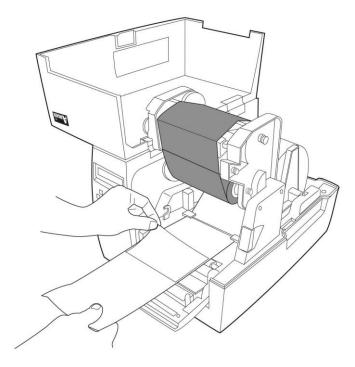


Figure 18

3. Lead the backing paper over the platen roller, and then thread it back into the slot. Make sure that the media is under the peeler module. (Figure 19)

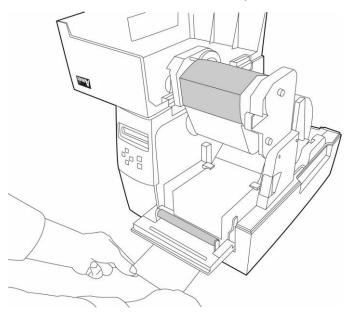


Figure 19

4. Close the peeler assembly. (Figure 20)

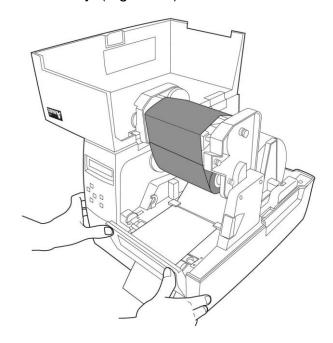


Figure 20

- 5. Latch the print head module.
- 6. Close the top cover and turn on the printer or press the "FEED" button if the printer is already on. (Figure 21)

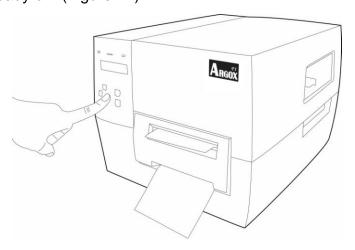


Figure 21

Note: The "FEED" button does not make the printer peel. For peeling to occur the panel setting must be properly enabled.

Configuration

This section discusses calibration, printer configuration settings and shows you how to view or change printer parameters through the control panel.

Performing Calibration

After the media is loaded, you should perform a media calibration to calibrate the media sensor. During the calibration, the printer determines the label length and the sensor settings. The results of the auto calibration are stored in the printer's memory and are retained even when the printer power is off. These parameters remain in effect until you perform the next calibration.

- 1. Press<MENU> to enter setup mode.
- 2. Use the left <←> and right <→> buttons to scroll through the parameters until you reach MEDIA CALIBRATION.
- 3. Press<ENTER>
- 4. Press<MENU> to SAVE CHANGES
- 5. Use the up <↑> and down < ↓> buttons to scroll to YES or NO.
- 6. Press<ENTER>

Printing a Configuration Label

After loading the media or performing a self-test, print a configuration label as a record of your printer's current settings. Keep the label to use when troubleshooting printing problems. To print a printer configuration label, complete the following steps:

- 1. Press <MENU> to enter setup mode.
- Use the left <←> and right <→> buttons to scroll through the parameters until you reach PRINT OUT.
- 3. Press<ENTER>
- 4. Use the up <↑> and down < ↓> buttons to scroll to SETTING.
- 5. Press <ENTER> to print the configuration label. (Figure 22)

PRINTER CONFIGURATION		
VERSION INFORMATION:		
PPLB F1B0-1.00	FIRMWARE VERSION	
032408	DATE CODE (mmddyy)	
80320001	SERIAL NO	
1.1	EEPROM VERSION	
MEMORY INFORMATION:		
8192 KB	TOTAL RAM	
6088 KB	AVAILABLE RAM	
4096 KB	TOTAL FLASH	
3071 KB	AVAILABLE FLASH	
ONBOARD	FLASH MODULE	
PARAMETERS INFORMATION:		
1M	PRINTED LENGTH	
13	LABEL COUNT	
ENGLISH	LANGUAGE	
SETTING INFORMATION:		
TRANSFER THERMAL	RIBBON	
GAP / NOTCH	MEDIA TYPE	
79 MM	LABEL LENGTH	
TRANSMISSIVE	SENSOR TYPE	
1 (CENTER)	TRANS. SENSOR	
12 INCH	MEDIA CAL LENGTH	
NORMAL	PRINT MODE	
0 MM	TEAR OFFSET	
0 MM	CUT OFFSET	
0 MM	HORI. OFFSET	
0 MM	VERT. OFFSET	
8	DARKNESS	
3 IPS	SPEED	
ENABLED	REPRINT MODE	
ENABLED	ALERT BUZZER	
9600	BAUD RATE	
NONE	PARITY	
8	DATA BITS	
1	STOP BIT	

Figure 22

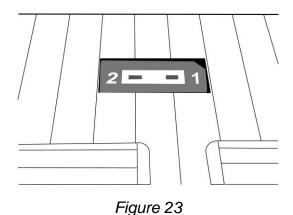
Note: Printer configuration label is activated via the control panel LCD. The options to print the label are located in the basic setup of the menu system.

Select or Adjust the Media Sensor

This printer uses two types of media sensors: See-through and reflective. The default is see-through sensor No 1.

Select the See-through Sensor

The standard see-through sensor is in a fixed position and enabled from the control panel. (Figure 23)



Adjust the Reflective Sensor

- 1. Press down the Thermal Print Head (TPH) release lever to release the print head module.
- 2. Lift the print head module to expose the media sensor cover. (Figure 24)
- 3. Slide the media sensor until the reflective sensor aligns with the gap or notch. (Figure 25)

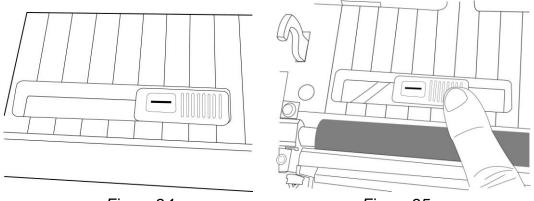
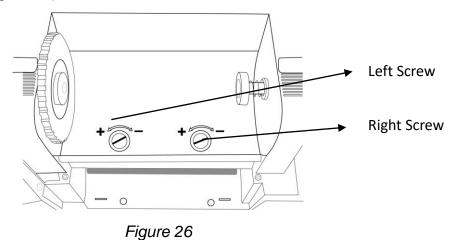


Figure 24

Figure 25

Adjust Print Head Pressure

If printing quality is not even, you may need to adjust the print head pressure. To adjust print head pressure use a flat tip screwdriver to turn the left and right screws counterclockwise to increase the pressure, or clockwise to decrease the pressure. (Figure 26)



Adjust the pressure adjustment screws as follows:

Condition	Resolution
Print quality of the left side of a label	Turn the left screw counterclockwise to
is too light.	increase the pressure.
Print quality of the right side of a	Turn the right screw counterclockwise
label is too light.	to increase pressure.

Setup Mode

You can set printer parameters for your application directly by using the control panel LCD and buttons.

Enter Setup Mode

- 1. Press <MENU>.
- 2. Use the left or right button to scroll through the parameters.

Enter Special Setup Mode

Special setup mode is the menu that lets you set up the language and change password.

- 1. Press the <MENU> button for more than 5 seconds and release.
- 2. Use the left or right button to scroll through the parameters.

How to Leave Setup Mode

- Press <MENU>.
 The printer displays SAVE CHANGES and activates the <ENTER> button.
- 2. The following table shows three options for leaving the setup mode.

Option	Description	
Save Changes	Press <enter> to save changes and exit</enter>	
	setup mode.	
Reject Changes	Press the up <↑> and down < ↓> buttons to	
	select "NO", and press <enter>. The printer</enter>	
	rejects changes and exits setup mode.	
Return to Setup Mode	 Press <menu> to return to the same</menu> 	
	parameter.	
	 Press the left <←> button to return to the 	
	previous parameter	

Password Parameters

The F-Series printer has three password levels. When you enter the setup mode on the control panel, parameters which are not protected by password are displayed. You must enter a correct password to enter AUTHORISED SETUP 1 and AUTHORISED SETUP 2. The password levels and default passwords are shown in the following table.

Password Level	Level name	Default Password
3	AUTHORISED SETUP 2	9999
2	AUTHORISED SETUP 1	1234
1	BASIC SETUP	No password

To enter a password when prompted, complete the following steps:

- When the printer displays AUTHORISED SETUP X, press <ENTER>.
 The LCD displays password and the number 0000.
- 2. Enter the four-digit password for the password level displayed or for a higher level.
 - The left <←> and right <→> buttons select the digit position.
 - The up <↑> and down <↓> buttons change the selected digit's value.
- 3. After entering the password, press <ENTER>.

Menu System

The menu system lets you set printer options using the buttons on the control panel. The following is a description of menu selections and settings.

Basic Setup

Press <MENU> to enter Basic Setup Mode

Note: A checkmark \square indicates the default option.

RIBB	ON	This parameter sets print mode for use with direct thermal (DT) or thermal transfer (TT) mode. Press the up <↑> and down <↓>
		buttons to scroll through the selection.
	☑YES	This option sets as the printer to TT mode.
	NO	This option sets as the printer to DT mode.

MED	IA TYPE	This parameter shows the type of media you
		are using. Press the up <↑> and down <↓>
		buttons to scroll through the selection.
	☑Gap/Notch	Select for non-continuous web media,
		non-continuous fanfold media, and tags.
	GAP LENGTH	Selects the gap length of labels.
	☑10mm (10~99)	
	MARK	Non-continuous black mark lines.
	MARK	Select black mark thickness of labels
	THICKNESS	
	☑10mm (10~99)	
	CONTINUOUS	Select for media without gaps or divisions
		between labels.

TRANSMISSIVE	Select transmissive sensor 1 or 2. Press the
	up <↑> and down <↓> buttons to scroll
	through the selection.

	☑ 1 (0	CENTER)	Sensor 1 is positioned in the center of the
			media route. This option enables sensor 1.
	2 (LE	FT)	The position of sensor 2 is to the left side of
			sensor 1. This option enables sensor 2.
MED	IA CAL	LENGTH	Set the maximum label length to calibrate.
	☑12	INCH (1~30)	The default media calibration length is 12
			inches.
!			
MED	IA CAL	IBRATION	Calibrate and detect media gap. Press
			<enter> to activate this operation.</enter>
PRIN	T MOI	DE	Setup label removal method. The method
			you select must correspond to the print
			mode. Press the up <↑> and down <↓>
			buttons to scroll through the selection.
	⊠NORMAL		
	TEAR OFF		This parameter establishes the position of
			the labels over the tear-off bar after printing.
	PEEL	OFF	Enables label peeler mode.
	CUT		The printer automatically cuts a label after it
			is printed.
	✓	BY COMMAND	Sets a specific number of labels for cutting by
			command.
	C	CUT AFTER	The printer waits to cut after the number of
	В	ATCH	labels you set in BATCH COUNT.
		BATCH COUNT	Sets the number of labels for BATCH CUT.
		☑0001 (1~9999)	
	В	ATCH CUT	The printer waits to cut after the number of
			labels you set with "P" command to the
			printer.
	S	INGLE CUT	Sets cut after one label

DOTATE CUITTED	
ROTATE CUTTER	This parameter allows you to rotate cutter.
	Press <enter> to activate. Note: The</enter>
	parameter shows only if a cutter is installed.
OFFSET	This option fine tunes the media stop location
TEAR OFFSET	Sets label tear off offset.
0mm (-3~+3)	
PEEL OFFSET	Sets label peeling offset.
0mm (-16~+16)	
CUT OFFSET	Sets label cutting offset.
0mm (-16~+16)	
VERTICAL	Change the vertical position of the whole
0mm (-30~+30)	label format.
HORIZONTAL	Change the horizontal position of the whole
0mm (-99~+99)	label format.
TPH OFFSET	Change the thermal print head (TPH) vertical
0mm (-3~+3)	offset.
PRINT WIDTH	Sets maximum print width. Objects that
	exceed the maximum print width do not print.
☑102mm (10~104mm)	The print width default value is 10mm.
DARKNESS	Adjusts print darkness for consistent high
DARKNESS	Adjusts print darkness for consistent high quality printing. Press up <↑> to increase
DARKNESS	
DARKNESS ☑8 (1~15)	quality printing. Press up <↑> to increase
	quality printing. Press up <↑> to increase value or down<↓> to decrease value.
	quality printing. Press up <↑> to increase value or down<↓> to decrease value.
☑8 (1~15)	quality printing. Press up <↑> to increase value or down<↓> to decrease value. The default for print darkness is 8.
☑8 (1~15)	quality printing. Press up <↑> to increase value or down<↓> to decrease value. The default for print darkness is 8. Controls the rate of label movement during
☑8 (1~15)	quality printing. Press up <↑> to increase value or down<↓> to decrease value. The default for print darkness is 8. Controls the rate of label movement during the printing process. Press up <↑> or down
☑8 (1~15) SPEED	quality printing. Press up <↑> to increase value or down<↓> to decrease value. The default for print darkness is 8. Controls the rate of label movement during the printing process. Press up <↑> or down <↓> to choose the value.
☑8 (1~15) SPEED	quality printing. Press up <↑> to increase value or down<↓> to decrease value. The default for print darkness is 8. Controls the rate of label movement during the printing process. Press up <↑> or down <↓> to choose the value.
☑8 (1~15) SPEED ☑3IPS (1~6 IPS)	quality printing. Press up <↑> to increase value or down<↓> to decrease value. The default for print darkness is 8. Controls the rate of label movement during the printing process. Press up <↑> or down <↓> to choose the value. The default for print speed is 3 ips.
☑8 (1~15) SPEED ☑3IPS (1~6 IPS)	quality printing. Press up <↑> to increase value or down<↓> to decrease value. The default for print darkness is 8. Controls the rate of label movement during the printing process. Press up <↑> or down <↓> to choose the value. The default for print speed is 3 ips. Prints out current printer configuration

	to scroll through the selection. Press
	<enter> to begin print out.</enter>
SETTING	Prints a printer configuration label.
FORM LIST	Prints a label that lists the form currently
	stored in the printer.
GRAPHIC LIST	Prints a label that lists the graphics currently
	stored in the printer.
FONTS LIST	Prints a label that lists the fonts in the printer.

Authorised 1

FLASH MODULE		Select flash memory module. Press the up <↑> and down <↓> buttons to scroll through the selection.
	☑ONBOARD	The default is internal flash module.
	EXTERNAL	

CLEA	AR FLASH	Erase flash data (all data stored in Flash memory is deleted.) Users can clear all Flash memory modules, or clear specific Flash memory modules. Clear expansion function will not show on LCD display unless an expansion flash memory card is installed. Press <enter> and a warning message "ARE YOU SURE? YES". You can select "NO" by scrolling with the up <↑> and down <↓> buttons. Press <enter> to confirm.</enter></enter>
L	☑ONBOARD EXTERNAL	

DELETE OBJECT	Delete downloaded form, font, and graphic.
	Users can erase all forms, fonts, or graphics
	one at a time, or erase multiple forms, fonts,
	and graphics.
	1. Select Delete form, graphic or font by
	scrolling with the up <↑> and down <↓>
	buttons.

		2. Press <enter> and use the up <↑></enter>
		and down <↓> buttons to scroll through selections.
		3. Press <enter> again and a warning</enter>
		message "Are you sure" appears. You
		can select "YES" to continue or "NO" to
		cancel this operation.
	☑ FORM	Delete form.
	GRAPHIC	Delete graphic.
	FONT	Delete font.
=	2.50014	
AUTO	O FORM	Auto form lets you detach the printer from a
		computer and print in standalone mode.
	ØOFF	Enable automatic form printing.
	ON	Disable automatic form printing.
		T
REPI	RINT MODE	Reprint a label partially printed due to ribbon
		out, media out or head open error conditions.
		The label is reprinted after error condition is
	70	corrected.
	☑On	Enable recovery print.
	Off	Disable recovery print.
LADE	TI COUNT	T-1
LABE	EL COUNT	The printer displays label quantity you print.
	☑On	Enables the label count.
	Off	Disables the label count.
LADE	TI COLINIT TYPE	[a,,,,,,,
LLABE	EL COUNT TYPE	Count printing label quantity as decreasing or
		increasing.
	☑Decreasing	Count printing label as decreasing.
	Increasing	Count printing label as increasing.
A1 E5	OT DU 7750	Audible simplified of a sure service.
ALE	RT BUZZER	Audible signal indicates error condition.
	☑ON	Enables the buzzer.

Disables the buzzer.

OFF

HEX	DUMP	The hex dump mode is a troubleshooting tool
		for checking the interconnection between the
		printer and the host computer. Select "ON"
		and all transmitted data is dumped and
		printed as ASCII and Hex values.
	☑OFF	Normal operating mode.
	ON	Prints raw ASCII data received from the host.

SERIAL	COMM.	Sets serial port communication.
<u> </u>	Baud Rate	Determines the RS-232 baud rate.
<u></u>	☑9600bps	The default baud rate is 9600bps.
	(1200~115200bps)	
Р	PARITY	The parity of the printer must match the parity
		of the host computer for accurate
		communications to take place.
	⊠None	No parity.
	Odd	Odd parity.
	Even	Even parity.
D	DATABITS	Set the Data Bit to match the setting used by
		the host computer.
	7Bits	Seven bit Word length.
	☑8Bits	Eight bit Word length.
S	STOPBIT	Define Stop Bit.
	☑ 1	One stop bit.
	2	Two stop bits.
Н	IANDSHAKE	Define handshake protocol between printer
		and host.
	⊠BOTH	Use both handshaking methods.
	XON/XOFF	
	CTS/RTS	

FI	NE DARKNESS	Fine-tunes darkness based on current main
		darkness level.
	☑0 (-63~+63)	The default fine darkness is 0.

BASE SPEED	Sets the base print speed. The real print
	speed is main speed plus base speed.

☑0 (0~4ips)	The default of base speed is 0.
LOAD DEFAULT	Reset Printer and panel settings.
	Press <enter> and a warning message</enter>
	"ARE YOU SURE? YES/CONFIRM"
	appears. Select with the up <↑> and down
	<\> buttons. Press <enter> to confirm.</enter>
Authorised 2	
RTC SETUP	This function appears on the LCD display
	only when the RTC module is installed. Press

	1
RTC SETUP	This function appears on the LCD display
	only when the RTC module is installed. Press
	<enter> and press the right <→> button to</enter>
	move to the next digit. Use the up <↑> and
	down <↓> buttons to select a value. Press
	<enter> to accept the value. (Note: This</enter>
	parameter only appears if the RTC card is
	installed.)
DATE (MM-DD-YY)	Change current date if RTC module is
	installed. Format: MM-DD-YY
TIME (HH:MM:SS)	Change current time if RTC module is
	installed. Format: HH:MM:SS

ADVA	NCED CUT	Enable or disable backfeed after label cut.
		This function does not appear if cutter
		This function does not appear if cutter function is disabled. (Note: This parameter
		appears only if cutter is installed.)
	☑WITH BACKFEED	Enable backfeed after cut.
	W/O BACKFEED	Disable backfeed after cut.

ADV	ANCED PEEL	Enable or disable backfeed after a label is
		peeled and removed. (Note: This parameter
		only appears if peeler is installed.)
	☑WITH BACKFEED	Enable backfeed after peel.
	W/O BACKFEED	Disable backfeed after peel.

IGNORE COMMAND	Set panel commands to be active or ignored.
	In default, all commands are active.
SELECT ALL	
DARKNESS	
SPEED	
RIBBON DETECT	
MEDIA TYPE	
PRINT MODE	
PRINT WIDTH	
SERIAL COMM.	
RTC SETUP	

Special Setup

LANGUAGE	The LANGUAGE parameter is included in
	the special menu. You can select a language
	via the control panel.
	1. Press <menu> for 5 seconds.</menu>
	2. Press the <↑> or <↓> button to reach the
	language of your choice.
	3. Press <menu> and you are prompted</menu>
	to accept changes.
	Press <enter> to confirm the language.</enter>
☑ENGLISH	
FRENCH	
GERMAN	
ITALIAN	
SPANISH	
PORTUGUESE	

CHANGE PASSWORD	The parameter allows you to change the	
	password for Authorised 1 and Authorised 2	
	1. Press <men< td=""></men<>	
	2U> for 5 seconds.	
	3. Press <enter> and the printer prompts</enter>	

		you to enter the old password.
	4. Press <enter> again and the printer</enter>	
	prompts you to enter the new password.	
	5. Press <menu> and the printer prompts</menu>	
	you to accept changes.	
 SETUP 1	The default password is 1234.	
SETUP 2	The default password is 9999.	

Maintenance

Argox recommends using following material to clean the printer:

- 100% ethanol
- Cotton swab
- Blower brush

CAUTION!

- 1. The print head gets hot and could cause severe burns. Always allow the print head to cool before maintenance.
- 2. Argox is not responsible for damage caused by the use of cleaning fluids on this printer.

Component	Procedure	Frequency
Print head	1. Open the print head and	Clean the print head
	remove the media and	after each change of
	ribbon.	ribbon.
	2. Using the swab and 100%	
	ethanol, wipe the print	
	head from end to end.	
Platen roller	Manually rotating the platen	Clean the platen roller
	roller, clean it thoroughly with	when changing a new
	100% ethanol and swab.	label roll.
Tear-off/Peel-off bar	Use the swab to remove	Once a month.
	excess adhesive from the	
	tear-off/peel-off bar.	
Sensor	Air blow or vacuum.	Once every six
		months.

Troubleshooting

This section provides information about errors that you might need to troubleshoot. If an error condition exists with the printer, review the LCD display error messages below for possible causes and the solutions.

Error Messages

LCD Display	Blinking	Buzzer	Possible Cause	Solution
	LED	alert		
HEAD OPEN	ALERT	YES	The print head is not	Close print head
			fully closed.	completely.
RIBBON	ALERT	YES	Ribbon is not loaded or	Load ribbon correctly.
OUT			is incorrectly loaded.	
MEDIA OUT	ALERT	YES	Media is not loaded or is	Load media correctly.
			loaded incorrectly.	
MEMORY	ALERT	YES	Memory is full.	Delete data in the
FULL				memory or expand
				the memory.
CUTTER	ALERT	YES	Media is jammed in the	Remove the jammed
FAILED			cutter.	paper.
SERIAL IO	ALERT	YES	Format or baud rate of	Check the baud rate,
ERROR			RS232 communication	format or protocol
			is inconsistent between	between host and
			printer and host.	printer.
HEAD TOO	ALERT	YES	The temperature of the	Let the printer cool
HOT			print head is too hot.	down. Printing will
				resume when the
				print head cools to a
				suitable temperature.
PAUSE	ALERT	NO	The printer is paused.	Press the CANCEL
				button once to
				resume.

Technical Reference

General Specifications

Model name	F1	
Printing method	Direct Thermal / Thermal Transfer	
Printing resolution	203 dpi (8 dots/mm)	
Printing speed	2 ~ 6 ips (50 ~152 mm/s)	
Printing length	0.5" ~ 90" (13mm ~ 2286mm), MAX 90"(Command	
	mode)	
Printing width	Max 4.09" (104 mm)	
Memory	8MB DRAM (7MB user available)	
	4MB Flash ROM (3MB user available)	
CPU type	32 bit RISC microprocessor	
Media sensor	Reflective (movable)	
	See-through x 2	
Display	LED indicators x 2	
	2x16 LCD display	
Operation interface	Button x 6	
Communication	Centronics parallel	
interface	RS-232 serial (baud rate 2400 ~ 115200 bps)	
	USB	
	PS/2 Keyboard	
1D Barcodes	PPLB:	
	Code 128 UCC	
	Code 128 auto	
	Code 128 subset A/B/C	
	UCC/EAN 128	
	Interleaved 2 of 5	
	Interleaved 2 of 5 with check sum digit	
	Interleaved 2 of 5 with human readable check digit	
	German Postcode	
	Matrix 2 of 5	
	UPC Interleaved 2 of 5	
	Code 39	
	Code 39 with check sum digit	

	Codo 02		
	Code 93		
	EAN-13		
	EAN-13 2 digit add-on		
	EAN-13 5 digit add-on		
	EAN-8		
	EAN-8 2 digit add-on		
	EAN-8 5 digit add-on		
	Codabar		
	Postnet		
	UPC-A		
	UPC-A 2 digit add-on		
	UPC-A 5 digit add-on		
	UPC-E		
	UPC-E 2 digit add-on		
	UPC-E 5 digit add-on		
	GS1 Data Bar		
2D Barcodes	PPLB:		
	Maxicode		
	PDF-417		
	Data Matrix (ECC 200 only)		
	QR code		
	Composite code		
Fonts	Internal character sets standard		
	5 alpha-numeric fonts with height from 0.049"~0.23"		
	20 codepages for 8-bits character		
	(code page		
	437,850,852,860,863,865,857,861,862,855,866		
	737,851,869,1250,1251,1252,1253,1254,1255)		
	9 codepages for 7-bits character		
	(USA, British, German, French, Danish, Italian		
	Spanish, Swedish and Swiss)		
	Internal fonts are expandable up to 24x 24 times		
	4 direction 0°~270° rotation		
	Soft fonts are downloadable (up to 72 points)		
Graphic	PCX bitmap, GDI , Binary raster		
Software	ARGOX PPLB		
	Label editing software-		
	Bartender/ Windows Driver		
	Sattoridor/ Williamo Dilvoi		

	(Win XP/ Vista/ Windows 7/ Windows 8)	
	Print Utility	
	Font Utility	
Media	Roll-feed, die-cut, continuous, fan-fold, tags, thermal	
	ticket, plain paper and fabric label	
	Max width 4.6" (118 mm)	
	Min width 0.79" (20 mm)	
	Thickness .0025"~. 01" (.0635mm ~. 254mm)	
	Max OD 8" (203 mm)	
	ID width 1" and 3" (25.4mm~76 mm) (3" ID can be	
	installed by media core adapter)	
Ribbon	Wax, Wax/Resin, Resin(Ribbon wound ink-side out or	
	ink-side in available)	
	Ribbon width – 1."~ 4.3" (25.4mm ~ 110mm)	
	Ribbon roll – max OD 2.9" (74 mm)	
	Ribbon length – max 1182' (360 M)	
	Core size - ID 1" core (25.4 mm)	
Power Source	100~ 240VAC , 50-60Hz, 5Amps	
	Internal universal power supply	
Mechanism request	Built-in Tear off bar	
	Easy Peeler install	
	Easy Cutter install	
	Side-open cover	
	Clear media window	
	Fanfold slot	
	Centralized ribbon and label path	
Safety Approval	CE, UL, CUL, FCC class A	
Operation	40°F ~ 104°F (4°C~40°C)	
environment	10~90% non condensing	
	Storage temperature -4°F~140°F (-20 °C~60 °C)	
Optional items	Cutter	
	Dispenser	
	Stacker	
	RTC card	
	4MB Asian Font card (Simply Chinese, Tradition	
	Chinese, Japanese, Korean)	
	Standalone KDU – ArgoKee	
Compact size	W390 X L309 X H255 mm	

Weight	16.5 lbs (7.5 kgs)	
I Meight	10.5 lbs (7.5 kgs)	

Interface Specifications

The Argox F-Series printer sends and receives messages through serial, parallel and USB communication interfaces. The printer automatically checks each interface for incoming messages.

Serial Interface Specification

The serial interface of the F-Series printer is an RS-232 port with 9-pin (DB9-S) connector located at the rear of the printer. You can change the baud rate; data bit, parity bit and stop bit by both sending commands to the printer and by using the LCD panel.

Pin Assignment and Description



Pin	Signal	Description
1	No function	Shorted to Pin - 6
2	Received Data, RxD	Input. Serial "Received Data"
3	Transmitted Data,	Output. Serial "Transmitted
3	TxD	Data".
4	No function	No connection
5	GND	Signal Ground
6	No function	Shorted to Pin - 1
7	Request to Send,	Output. Used as the control signal for "H/W Flow Control "
8	Clear to Send, CTS	Input. Used as the control signal for "H/W Flow Control"
9	+5V	Output. Pin 9 is reserved for KDU (keyboard device unit)

Parallel Interface Specification

The parallel interface of the F-Series printer is a Centronics port with standard 36-pin connector located at the rear of the printer. You can connect the F-Series printer and the host controller with a standard parallel cable.

Pin Assignment and Description

Pin No.	Direction	Description	Pin No.	Direction	Description
1	IN	/STROBE	13	OUT	SELECT
2	IN	DATA 1	14,15		N.C.
3	IN	DATA 2	16	OUT	GROUND
4	IN	DATA 3	17	OUT	GROUND
5	IN	DATA 4	18		N.C.
6	IN	DATA 5	19~30	OUT	GROUND
7	IN	DATA 6	31		N.C.
8	IN	DATA 7	32	OUT	/FAULT
9	IN	DATA 8	33~36		N.C.
10	OUT	/ACK			
11	OUT	BUSY			
12	OUT	PE			

PS2 Keyboard Interface

The Argox F-Series printer provides a standard IBM PC PS2 keyboard interface that lets you control the printer with a standard PS2 keyboard.

Pin Assignment and Description

The PS2 keyboard interface is a female, 6-pin, mini DIN connector.

Pin No.	Direction	Description
1		N.C.
2	OUT	+5V
3		N.C.
4	IN/OUT	DATA
5		GROUND
6	IN/OUT	CLOCK

USB Interface

The Argox F-Series printer provides a standard USB interface to increase the data transfer rate between the host controller and printer, dramatically enhancing performance.

Pin Assignment and Description

Pin No.	Direction	Description
1	IN	Vcc(+5V)
2	IN/OUT	Differential +
3	IN/OUT	Differential -
4		GROUND

Auto Polling

Both the serial port and parallel port of this printer can be active at the same time, i.e. the printer can simultaneously communicate with two PCs via different ports. Note that there is no port contention, so if both PCs transmit data at the same time data may become damaged in the receiving buffer.

Appendix A: Stand-alone Keyboard & Barcode Reader

This appendix covers stand-alone operation with keyboard or barcode reader.

Keyboard

To use the printer in stand-alone operation with a keyboard, please follow the procedure described below:

- 1. Press the MENU key to enter menu mode on the LCD panel.
- 2. Enter a password to switch to privileged menu and enable the AUTO FORM function.
- 3. Save the changes and press MENU again to leave the settings menu.
- 4. Make a form for the keyboard.
- 5. Download a form to the printer and save it to flash memory permanently.
- 6. Turn off the printer.
- 7. Connect the keyboard to the keyboard interface.
- 8. Turn on the printer.
- 9. Select your form and press enter to confirm, or change the form by pressing up and down.
- 10. Type the input data according to instructions in the first row of the LCD.

Keyboard Functions

Key	Function
ESC	1. Go back to the previous variable input field.
	2. During data input level, press <esc> or the CANCEL</esc>
	key on the panel for more than 5 seconds to force the
	printer back to the select form level. Users can change
	to other forms here and press enter to start the form.
	3. In select form level, press <esc> or the CANCEL key</esc>
	on the panel for more than 5 seconds to force the
	printer to exit standalone mode and switch back to
	normal printing. However, you must still disable AUTO
	FORM in the settings menu. Otherwise it begins in
	stand alone mode when the printer restarts.
Backspace	Deletes the first character to the left of the cursor and shifts
	all characters on the right forwards.

Insert	Inserts a new character at the cursor position.
Shift	Switches between upper/lower case characters as the shift
	key is pressed.
Delete	Deletes the character at the cursor and shifts all the
	characters on the right forwards.
Caps Lock	Switches to upper case characters.
Space	Moves the cursor to right.
Home	Moves the cursor to the leftmost position.
End	Moves the cursor to the rightmost position.

Example: Stand alone operation with keyboard form

Please follow the procedure below:

1. Make a command file for the form, KBD.FRM

Command	Description
ZS	Enable store to flash
FK"KBDFORM"	Delete previous form
FS"KBDFORM"	Start of form
V00,15,N,"Product Name ?"	Define variable and display
	message
C0,10,N,+1,"Product No. ?"	Define counter and display message
Q50,24	Set label dimension
q406	Set label width
S2	Set printing speed
D8	Set printing darkness
ZT	Print from top
A50,20,0,4,1,1,R,"ABC	Print fixed data
COMPANY"	
B50,60,0,2,2,4,40,B,C0	Print barcode I25 for counter
A50,150,0,3,1,1,N,V00	Print the input product
FE	End of form
ZN	Disable store to flash

2. Send the file, KBD.FRM to printer under MS-DOS DOS command : COPY/B KBD.FRM LPT1:

3. Enable the AUTO FORM function in the privileged settings menu.

- 4. Turn off the printer, connect the keyboard and then turn on the printer.
- 5. The LCD displays this message:

SELECT FORM
KBDFORM

- 6. Use the up and down keys to select another form and press <ENTER> to confirm.
- 7. Once a form is selected, the LCD displays:

LOADING FORM
KBDFORM

8. Key-in the input device and barcode data.

Product Name?	
Barcode Printer	

Product No. ?	
0123456789	

9. Input the label count and the copy count.

LABEL SET NO. ?	
2	

10. Six labels are printed out and the printer goes to step 8 and waits for data input.

Output

ABC COMPANY

0123456789 Barcode Print

ABC COMPANY

0123456789 Barcode Print

ABC COMPANY

0123456789 Barcode Print

ABC COMPANY

0123456789 Barcode Print

ABC COMPANY

0123456789 Barcode Print

ABC COMPANY

0123456789 Barcode Print

Barcode Reader

Example: Stand alone operation with READER form

Please follow the procedure below:

1. Make a command file for the form, READER.FRM

Command	Description
ZS	Enable store to flash
FK"READER"	Delete previous form
FS"READER"	Start of form
V00,15,N,"Product Name ?"	Define variable and display message
C0,10,N,+1,"Product No. ?"	Define counter and display message
Q50,24	Set label dimension
q406	Set label width
S2	Set printing speed
D8	Set printing darkness
ZT	Print from top
A50,20,0,4,1,1,R,"ABC	Print fixed data
COMPANY"	
B50,60,0,2,2,4,40,B,C0	Print barcode I25 for counter
A50,150,0,3,1,1,N,V00	Print the input product
PA1	Single copy
FE	End of form
ZN	Disable store to flash

- 2. Send the file, READER.FRM to printer under MS-DOS DOS command : COPY/B READER.FRM LPT1:
- 3. Disable the AUTO FORM function in the privileged setting menu.
- 4. Turn off the printer, connect the keyboard and then turn on the printer.
- 5. The form READER automatically executes. Scan product name and number from printed bar codes using the barcode reader.

Product Name?	
Apple	

Product No. ?
11223344

6. A label is printed. The copy count depends on the PA command for the READER form. Step 4 repeats automatically.

Output





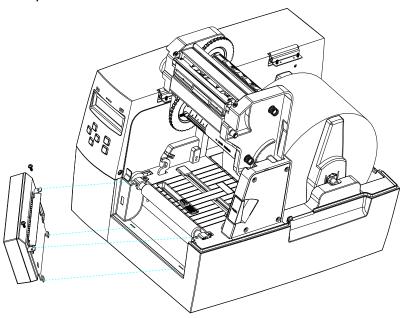
Notes:

- 1. To return to normal operation, press and hold <ESC> on keyboard or the CANCEL key for more than 5 seconds.
- 2. During standalone operation, you can input data through:
 - Keyboard
 - Barcode reader
 - Parallel port
 - Serial port
 - USB
- 3. For the keyboard form the P command is not allowed, while for the barcode reader/ scanner form, a PA command must be included.

Appendix B: Cutter Installation

Follow this procedure to install a cutter in the printer.

- 1. Turn off the printer.
- 2. Remove the left cover and press down the TPH release lever to release the print head module.
- 3. Locate the cutter in the two slots and secure two screws indicated in the figure below.
- 4. Turn on the power switch and enable the cutter from the control panel.



Installing Media and Ribbon with Cutter

The first time after installation or after a cutter jam use the following procedure:

- 1. Put the media end on the roller.
- 2. Close the TPH latch.
- 3. Enter the setting menu on the panel. Enable print mode to cut and choose rotate cutter function.
- 4. After the cutter is rotated exit the menu setting.
- 5. Press the feed button and one label feeds out and is cut.

All other times use the following procedure:

- 1. Put the media end on the roller.
- 2. Close the TPH latch.
- 3. Turn on the printer.
- 4. Press the FEED button so the media end goes through the cutter.

The cutter generally cuts the label at the center of the media gap. You may change the cutting position for special media by operating the panel setting or sending a shift command to the printer:

Panel setting:

- 1. Enter the panel setting menu and choose OFFSET item.
- 2. Use the up and down keys to select the CUT OFFSET option.
- 3. Save and exit the menu setting after selecting a suitable cut offset.
- 4. Feed a label and cut it off.
- 5. Repeat the procedure if the cutting position is still incorrect.

Sending a shift command:

You may send a shift command. <ESC>KI; where "-" is a signed byte and in terms of dots. This parameter can be saved permanently in the EEPROM.

Appendix C: Dispenser Installation

- 1. Turn off the printer
- 2. Remove the left cover and press down the TPH release lever to release the print head module.
- 3. Screw the peeler brace to the printer as shown in the figure below.
- 4. Turn on the power switch and enable the peeler function from the control panel.

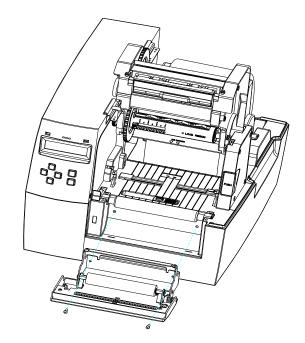
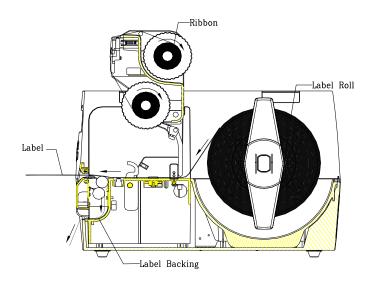
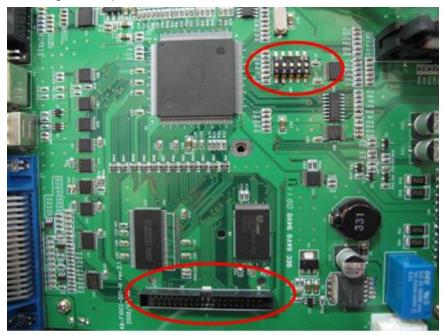


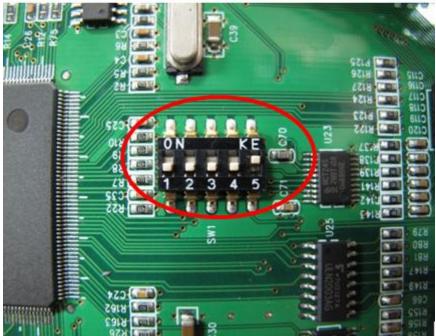
Diagram of Media and Ribbon Installation for Peeler



Appendix D: Super card Installation

- 1. Shut the power down and open the back cover.
- 2. Plug the super card in the socket and set the DIP switch 5 to ON.





3. Turn on the power and wait the LCD display appears "RESTART PRINTER".

Note: When you un-plug the super card, please shut the power down and put the DIP switch 5 to OFF.