PT-20_Turn on shows error message

"Cannot find variable ´get-scankeypwon´at lineXX"

Question:
Cannot find variable ´get-scankeypwon´at line11.

Model Applies to:
PT-20 Series

Answer:
Please try to upgrade firmware, don't forget to upgrade the Basic firmware as well.

About the upgrade firmware procedure and firmware file, kindly contact Argox Technical Support Team http://www.argox.com/argox/contact/

Address: 7F, No.126, Lane 235, Baoqiao Rd., Xindian Dist., New Taipei City, Taiwan, R.O.C.

Phone: 886-2-8912-1121

FAX : 886-2-8912-1124